



SERVICE DESCRIPTION	10006	9105	9246	9921	Grand Total
A/C EVAP SERVICE	0	0	0	0	0
A/C SERVICE	1	2	0	2	5
BATTERY SERVICE	2	3	0	1	6
BRAKE SYSTEM FLUID EXCHANGE	1	0	1	1	3
COOLANT EXCHANGE SERVICE	1	1	0	2	4
DIFFERENTIAL SERVICE	0	4	2	2	8
FUEL INDUCTION SERVICE	4	7	0	1	12
INJECTOR - GAS FUEL INJECTION SERVICE	6	7	0	1	14
INJECTOR - DIESEL FUEL INJECTION SERVICE	0	0	0	0	0
POWER STEERING FLUID EXCHANGE	1	0	1	1	3
TRANS - AUTO TRANSMISSION EXCHANGE	7	9	2	0	18
TRANS - MANUAL TRANSMISSION SERVICE	0	0	0	0	0
TRANSFER CASE SERVICE	0	2	0	1	3

thru 7.31.2014

Grand Total 23 35 6 12 76 tracking 76

Advisor Name	BLACK	ERIC	JA	WALKER	Total
CP RO's Written	154	274	121	62	611
Maintenance Percentage of CP RO's Written	15%	13%	5%	19%	12%

<25%
>25%
>15%

BRAKES	BLACK	ERIC	JA	WALKER	TOTAL
BRAKES	7	21	6	13	47
BRAKE PERCENTAGE OF CP RO'S	5%	8%	5%	21%	8%

<10%
>10%
>5%

TIRES	BLACK	ERIC	JA	WALKER	TOTAL
TIRES	94	210	43	14	361
TIRE PERCENTAGE OF CP RO'S	61%	77%	36%	23%	59%

<20%
>20%
>15%

BATTERIES	BLACK	ERIC	JA	WALKER	TOTAL
BATTERIES	2	5	5	0	12
BATTERY PERCENTAGE OF CP RO'S	1%	2%	4%	0%	2%

<10%
>10%
>5%

ALIGNMENT	BLACK	ERIC	JA	WALKER	TOTAL
ALIGNMENT	7	29	3	2	41
ALIGNMENT PERCENTAGE OF CP RO'S	5%	11%	2%	3%	7%

<10%
>10%
>5%

AIR FILTER	BLACK	ERIC	JA	WALKER	TOTAL
Air Filter	11	23	8	3	45
AF PERCENTAGE OF CP RO'S	7%	8%	7%	5%	7%

<10%
>10%
>5%

POLLEN FILTER	BLACK	ERIC	JA	WALKER	TOTAL
Pollen Air Filter	3	4	0	0	7
Fuel Filter PERCENTAGE OF CP RO'S	2%	1%	0%	0%	1%

<10%
>10%
>5%

FUEL FILTER	BLACK	ERIC	JA	WALKER	TOTAL
Fuel Filter	8	16	3	6	33
Fuel Filter PERCENTAGE OF CP RO'S	5%	6%	2%	10%	5%

<10%
>10%
>5%

WIPERS (QTY OF INDIVIDUAL BLADES SOLD)	BLACK	ERIC	JA	WALKER	TOTAL
Wipers	8	52	6	0	66
Wipers PERCENTAGE OF CP RO'S	5%	19%	5%	0%	11%

<10%
>10%
>5%

MPI	BLACK	ERIC	JA	WALKER	TOTAL
MPI	143	229	93	68	533
MPI PERCENTAGE OF CP RO'S	93%	84%	77%	110%	87%

<90%
>90%
>70%

BRAKE CONDITION CODES	BLACK	ERIC	JA	WALKER	TOTAL
BRAKE CODES	102	157	53	57	369
BRAKE CODES PERCENTAGE OF CP RO'S	66%	57%	44%	92%	60%

<90%
>90%
>70%

TIRE CONDITION CODES	BLACK	ERIC	JA	WALKER	TOTAL
Tire Codes	112	181	79	56	428
TIRE CODES PERCENTAGE OF CP RO'S	73%	66%	65%	90%	70%

<90%
>90%
>70%

BATTERY CONDITION CODES	BLACK	ERIC	JA	WALKER	TOTAL
BATTERY CODES	113	181	81	57	432
BATTERY CODES PERCENTAGE OF CP RO'S	73%	66%	67%	92%	71%

<90%
>90%
>70%

