



SERVICE DESCRIPTION	10006	9105	9246	9921	Grand Total
A/C EVAP SERVICE	0	0	0	1	1
A/C SERVICE	5	6	0	4	15
BATTERY SERVICE	2	0	2	1	5
BRAKE SYSTEM FLUID EXCHANGE	6	6	0	3	15
COOLANT EXCHANGE SERVICE	1	3	0	0	4
DIFFERENTIAL SERVICE	1	8	0	7	16
FUEL INDUCTION SERVICE	10	6	0	1	17
INJECTOR - GAS FUEL INJECTION SERVICE	9	7	1	1	18
INJECTOR - DIESEL FUEL INJECTION SERVICE	1	2	0	3	6
POWER STEERING FLUID EXCHANGE	3	2	0	1	6
TRANS - AUTO TRANSMISSION EXCHANGE	5	16	1	0	22
TRANS - MANUAL TRANSMISSION SERVICE	0	0	0	0	0
TRANSFER CASE SERVICE	0	2	0	1	3

thru 6.30.2014

Grand Total 43 58 4 23 128 tracking 128

Advisor Name	BLACK	ERIC	JA	WALKER	Total
CP RO's Written	255	242	76	133	706
Maintenance Percentage of CP RO's Written	17%	24%	5%	17%	18%

<25%
>25%
>15%

BRAKES	BLACK	ERIC	JA	WALKER	TOTAL
BRAKES	21	28	5	35	89
BRAKE PERCENTAGE OF CP RO'S	8%	12%	7%	26%	13%

<10%
>10%
>5%

TIRES	BLACK	ERIC	JA	WALKER	TOTAL
TIRES	55	129	13	0	197
TIRE PERCENTAGE OF CP RO'S	22%	53%	17%	0%	28%

<20%
>20%
>15%

BATTERIES	BLACK	ERIC	JA	WALKER	TOTAL
BATTERIES	2	7	1	2	12
BATTERY PERCENTAGE OF CP RO'S	1%	3%	1%	2%	2%

<10%
>10%
>5%

ALIGNMENT	BLACK	ERIC	JA	WALKER	TOTAL
ALIGNMENT	15	17	11	3	46
ALIGNMENT PERCENTAGE OF CP RO'S	6%	7%	14%	2%	7%

<10%
>10%
>5%

AIR FILTER	BLACK	ERIC	JA	WALKER	TOTAL
Air Filter	36	30	7	5	78
AF PERCENTAGE OF CP RO'S	14%	12%	9%	4%	11%

<10%
>10%
>5%

POLLEN FILTER	BLACK	ERIC	JA	WALKER	TOTAL
Pollen Air Filter	4	5	0	0	9
Fuel Filter PERCENTAGE OF CP RO'S	2%	2%	0%	0%	1%

<10%
>10%
>5%

FUEL FILTER	BLACK	ERIC	JA	WALKER	TOTAL
Fuel Filter	18	20	2	11	51
Fuel Filter PERCENTAGE OF CP RO'S	7%	8%	3%	8%	7%

<10%
>10%
>5%

WIPERS (QTY OF INDIVIDUAL BLADES SOLD)	BLACK	ERIC	JA	WALKER	TOTAL
Wipers	26	20	6	0	52
Wipers PERCENTAGE OF CP RO'S	10%	8%	8%	0%	7%

<10%
>10%
>5%

MPI	BLACK	ERIC	JA	WALKER	TOTAL
MPI	224	205	64	139	632
MPI PERCENTAGE OF CP RO'S	88%	85%	84%	105%	90%

<90%
>90%
>70%

BRAKE CONDITION CODES	BLACK	ERIC	JA	WALKER	TOTAL
BRAKE CODES	131	122	32	108	393
BRAKE CODES PERCENTAGE OF CP RO'S	51%	50%	42%	81%	56%

<90%
>90%
>70%

TIRE CONDITION CODES	BLACK	ERIC	JA	WALKER	TOTAL
Tire Codes	159	153	53	110	475
TIRE CODES PERCENTAGE OF CP RO'S	62%	63%	70%	83%	67%

<90%
>90%
>70%

BATTERY CONDITION CODES	BLACK	ERIC	JA	WALKER	TOTAL
BATTERY CODES	158	154	52	109	473
BATTERY CODES PERCENTAGE OF CP RO'S	62%	64%	68%	82%	67%

<90%
>90%
>70%

