



SERVICE DESCRIPTION	10006	9105	9246	9921	Grand Total
A/C EVAP SERVICE	0	0	0	0	0
A/C SERVICE	2	6	1	1	10
BATTERY SERVICE	0	1	1	2	4
BRAKE SYSTEM FLUID EXCHANGE	5	4	1	1	11
COOLANT EXCHANGE SERVICE	2	2	0	2	6
DIFFERENTIAL SERVICE	3	2	0	1	6
FUEL INDUCTION SERVICE	5	7	0	1	13
INJECTOR - GAS FUEL INJECTION SERVICE	2	10	0	3	15
INJECTOR - DIESEL FUEL INJECTION SERVICE	0	1	0	1	2
POWER STEERING FLUID EXCHANGE	0	2	0	1	3
TRANS - AUTO TRANSMISSION EXCHANGE	5	8	0	0	13
TRANS - MANUAL TRANSMISSION SERVICE	0	0	0	0	0
TRANSFER CASE SERVICE	1	1	0	0	2

thru 4/30/2014

Grand Total 25 44 3 13 85 tracking 85

Advisor Name	BLACK	ERIC	JA	WALKER	Total
CP RO's Written	134	234	132	123	623
Maintenance Percentage of CP RO's Written	19%	19%	2%	11%	14%

&lt;25%

&gt;25%

&gt;15%

<b>BRAKES</b>	BLACK	ERIC	JA	WALKER	TOTAL
BRAKES	19	30	2	23	74
BRAKE PERCENTAGE OF CP RO'S	14%	13%	2%	19%	12%

&lt;10%

&gt;10%

&gt;5%

<b>TIRES</b>	BLACK	ERIC	JA	WALKER	TOTAL
TIRES	50	172	6	16	244
TIRE PERCENTAGE OF CP RO'S	37%	74%	5%	13%	39%

&lt;20%

&gt;20%

&gt;15%

<b>BATTERIES</b>	BLACK	ERIC	JA	WALKER	TOTAL
BATTERIES	3	10	4	6	23
BATTERY PERCENTAGE OF CP RO'S	2%	4%	3%	5%	4%

&lt;10%

&gt;10%

&gt;5%

<b>ALIGNMENT</b>	BLACK	ERIC	JA	WALKER	TOTAL
ALIGNMENT	13	18	1	10	42
ALIGNMENT PERCENTAGE OF CP RO'S	10%	8%	1%	8%	7%

&lt;10%

&gt;10%

&gt;5%

<b>AIR FILTER</b>	BLACK	ERIC	JA	WALKER	TOTAL
Air Filter	27	29	3	6	65
AF PERCENTAGE OF CP RO'S	20%	12%	2%	5%	10%

&lt;10%

&gt;10%

&gt;5%

<b>POLLEN FILTER</b>	BLACK	ERIC	JA	WALKER	TOTAL
Pollen Air Filter	4	11	0	0	15
Fuel Filter PERCENTAGE OF CP RO'S	3%	5%	0%	0%	2%

&lt;10%

&gt;10%

&gt;5%

<b>FUEL FILTER</b>	BLACK	ERIC	JA	WALKER	TOTAL
Fuel Filter	11	18	1	10	40
Fuel Filter PERCENTAGE OF CP RO'S	8%	8%	1%	8%	6%

&lt;10%

&gt;10%

&gt;5%

<b>WIPERS (QTY OF INDIVIDUAL BLADES SOLD)</b>	BLACK	ERIC	JA	WALKER	TOTAL
Wipers	16	22	8	0	46
Wipers PERCENTAGE OF CP RO'S	12%	9%	6%	0%	7%

&lt;10%

&gt;10%

&gt;5%

<b>MPI</b>	BLACK	ERIC	JA	WALKER	TOTAL
MPI	150	249	105	140	644
MPI PERCENTAGE OF CP RO'S	112%	106%	80%	114%	103%

&lt;90%

&gt;90%

&gt;70%

<b>BRAKE CONDITION CODES</b>	BLACK	ERIC	JA	WALKER	TOTAL
BRAKE CODES	99	173	70	121	463
BRAKE CODES PERCENTAGE OF CP RO'S	74%	74%	53%	98%	74%

&lt;90%

&gt;90%

&gt;70%

<b>TIRE CONDITION CODES</b>	BLACK	ERIC	JA	WALKER	TOTAL
Tire Codes	105	189	78	121	493
TIRE CODES PERCENTAGE OF CP RO'S	78%	81%	59%	98%	79%

&lt;90%

&gt;90%

&gt;70%

<b>BATTERY CONDITION CODES</b>	BLACK	ERIC	JA	WALKER	TOTAL
BATTERY CODES	106	189	79	124	498
BATTERY CODES PERCENTAGE OF CP RO'S	79%	81%	60%	101%	80%

&lt;90%

&gt;90%

&gt;70%

