



SERVICE DESCRIPTION	10006	9105	9246	9921	Grand Total
A/C EVAP SERVICE	0	0	0	0	0
A/C SERVICE	0	0	0	0	0
BATTERY SERVICE	0	1	0	0	1
BRAKE SYSTEM FLUID EXCHANGE	4	3	0	1	8
COOLANT EXCHANGE SERVICE	3	3	0	2	8
DIFFERENTIAL SERVICE	0	3	0	2	5
FUEL INDUCTION SERVICE	3	6	0	1	10
INJECTOR - GAS FUEL INJECTION SERVICE	5	5	0	2	12
INJECTOR - DIESEL FUEL INJECTION SERVICE	0	3	0	1	4
POWER STEERING FLUID EXCHANGE	4	1	1	1	7
TRANS - AUTO TRANSMISSION EXCHANGE	9	8	0	0	17
TRANS - MANUAL TRANSMISSION SERVICE	0	0	0	0	0
TRANSFER CASE SERVICE	0	1	0	0	1

thru 2/28/2014

Grand Total 28 34 1 10 73 tracking 76

Advisor Name	BLACK	ERIC	VAL	WALKER	Total	<25%
CP RO's Written	164	181	125	92	562	>25%
Maintenance Percentage of CP RO's Written	17%	19%	1%	11%	13%	>15%

<b>BRAKES</b>	BLACK	ERIC	VAL	WALKER	TOTAL	<10%
BRAKES	16	18	0	10	44	>10%
BRAKE PERCENTAGE OF CP RO'S	10%	10%	0%	11%	8%	>5%

<b>TIRES</b>	BLACK	ERIC	VAL	WALKER	TOTAL	<20%
TIRES	66	116	22	0	204	>20%
TIRE PERCENTAGE OF CP RO'S	40%	64%	18%	0%	36%	>15%

<b>BATTERIES</b>	BLACK	ERIC	VAL	WALKER	TOTAL	<10%
BATTERIES	4	3	2	2	11	>10%
BATTERY PERCENTAGE OF CP RO'S	2%	2%	2%	2%	2%	>5%

<b>ALIGNMENT</b>	BLACK	ERIC	VAL	WALKER	TOTAL	<10%
ALIGNMENT	11	22	3	3	39	>10%
ALIGNMENT PERCENTAGE OF CP RO'S	7%	12%	2%	3%	7%	>5%

<b>AIR FILTER</b>	BLACK	ERIC	VAL	WALKER	TOTAL	<10%
Air Filter	12	15	1	1	29	>10%
AF PERCENTAGE OF CP RO'S	7%	8%	1%	1%	5%	>5%

<b>POLLEN FILTER</b>	BLACK	ERIC	VAL	WALKER	TOTAL	<10%
Pollen Air Filter	4	4	0	0	8	>10%
Fuel Filter PERCENTAGE OF CP RO'S	2%	2%	0%	0%	1%	>5%

<b>FUEL FILTER</b>	BLACK	ERIC	VAL	WALKER	TOTAL	<10%
Fuel Filter	6	13	1	1	21	>10%
Fuel Filter PERCENTAGE OF CP RO'S	4%	7%	1%	1%	4%	>5%

<b>WIPERS (QTY OF INDIVIDUAL BLADES SOLD)</b>	BLACK	ERIC	VAL	WALKER	TOTAL	<10%
Wipers	12	28	8	8	56	>10%
Wipers PERCENTAGE OF CP RO'S	7%	15%	6%	9%	10%	>5%

<b>MPI</b>	BLACK	ERIC	VAL	WALKER	TOTAL	<90%
MPI	167	170	76	76	489	>90%
MPI PERCENTAGE OF CP RO'S	102%	94%	61%	83%	87%	>70%

<b>BRAKE CONDITION CODES</b>	BLACK	ERIC	VAL	WALKER	TOTAL	<90%
BRAKE CODES	121	134	51	51	357	>90%
BRAKE CODES PERCENTAGE OF CP RO'S	74%	74%	41%	55%	64%	>70%

<b>TIRE CONDITION CODES</b>	BLACK	ERIC	VAL	WALKER	TOTAL	<90%
Tire Codes	167	170	76	76	489	>90%
TIRE CODES PERCENTAGE OF CP RO'S	102%	94%	61%	83%	87%	>70%

<b>BATTERY CONDITION CODES</b>	BLACK	ERIC	VAL	WALKER	TOTAL	<90%
BATTERY CODES	110	113	42	42	307	>90%
BATTERY CODES PERCENTAGE OF CP RO'S	67%	62%	34%	46%	55%	>70%

