



SERVICE DESCRIPTION	10006	9105	9246	9921	Grand Total
A/C EVAP SERVICE	0	0	0	0	0
A/C SERVICE	0	0	0	0	0
BATTERY SERVICE	1	0	0	0	1
BRAKE SYSTEM FLUID EXCHANGE	3	1	0	2	6
COOLANT EXCHANGE SERVICE	3	2	0	3	8
DIFFERENTIAL SERVICE	0	2	0	2	4
FUEL INDUCTION SERVICE	8	7	0	0	15
INJECTOR - GAS FUEL INJECTION SERVICE	8	11	0	0	19
INJECTOR - DIESEL FUEL INJECTION SERVICE	1	2	0	2	5
POWER STEERING FLUID EXCHANGE	2	2	0	2	6
TRANS - AUTO TRANSMISSION EXCHANGE	6	10	0	0	16
TRANS - MANUAL TRANSMISSION SERVICE	0	0	0	0	0
TRANSFER CASE SERVICE	0	1	0	1	2
Grand Total	32	38	0	12	82

thru 2/2/2014

tracking 82

Advisor Name	BLACK	ERIC	VAL	WALKER	Total
CP RO's Written	180	228	88	72	568
Maintenance Percentage of CP RO's Written	18%	17%	0%	17%	14%

<25%

>25%

>15%

BRAKES	BLACK	ERIC	VAL	WALKER	TOTAL
BRAKES	7	18	0	12	37
BRAKE PERCENTAGE OF CP RO'S	4%	8%	0%	17%	7%

<10%

>10%

>5%

TIRES	BLACK	ERIC	VAL	WALKER	TOTAL
TIRES	16	72	0	0	88
TIRE PERCENTAGE OF CP RO'S	9%	32%	0%	0%	15%

<20%

>20%

>15%

BATTERIES	BLACK	ERIC	VAL	WALKER	TOTAL
BATTERIES	6	5	0	1	12
BATTERY PERCENTAGE OF CP RO'S	3%	2%	0%	1%	2%

<10%

>10%

>5%

ALIGNMENT	BLACK	ERIC	VAL	WALKER	TOTAL
ALIGNMENT	8	12	1	1	22
ALIGNMENT PERCENTAGE OF CP RO'S	4%	5%	1%	1%	4%

<10%

>10%

>5%

AIR FILTER	BLACK	ERIC	VAL	WALKER	TOTAL
Air Filter	14	18	1	4	37
AF PERCENTAGE OF CP RO'S	8%	8%	1%	6%	7%

<10%

>10%

>5%

FUEL FILTER	BLACK	ERIC	VAL	WALKER	TOTAL
Fuel Filter	5	16	0	15	36
Fuel Filter PERCENTAGE OF CP RO'S	3%	7%	0%	21%	6%

<10%

>10%

>5%

WIPERS (QTY OF INDIVIDUAL BLADES SOLD)	BLACK	ERIC	VAL	WALKER	TOTAL
Wipers	2	20	6	0	28
Wipers PERCENTAGE OF CP RO'S	1%	9%	7%	0%	5%

<10%

>10%

>5%

MPI	BLACK	ERIC	VAL	WALKER	TOTAL
MPI	180	200	45	95	520
MPI PERCENTAGE OF CP RO'S	100%	88%	51%	132%	92%

<90%

>90%

>70%

BRAKE CONDITION CODES	BLACK	ERIC	VAL	WALKER	TOTAL
BRAKE CODES	141	177	20	81	419
BRAKE CODES PERCENTAGE OF CP RO'S	78%	78%	23%	113%	74%

<90%

>90%

>70%

TIRE CONDITION CODES	BLACK	ERIC	VAL	WALKER	TOTAL
Tire Codes	180	200	45	95	520
TIRE CODES PERCENTAGE OF CP RO'S	100%	88%	51%	132%	92%

<90%

>90%

>70%

BATTERY CONDITION CODES	BLACK	ERIC	VAL	WALKER	TOTAL
BATTERY CODES	133	162	12	83	390
BATTERY CODES PERCENTAGE OF CP RO'S	74%	71%	14%	115%	69%

<90%

>90%

>70%

