



SERVICE DESCRIPTION	10006	9105	9921	9249	Grand Total
A/C EVAP SERVICE	0	0	0	0	0
A/C SERVICE	3	6	0	0	9
BATTERY SERVICE	2	0	0	0	2
BRAKE SYSTEM FLUID EXCHANGE	4	15	2	2	21
COOLANT EXCHANGE SERVICE	0	7	3	0	10
DIFFERENTIAL SERVICE	0	4	1	0	5
FUEL INDUCTION SERVICE	3	12	2	3	17
INJECTOR - GAS FUEL INJECTION SERVICE	3	14	3	3	20
INJECTOR - DIESEL FUEL INJECTION SERVICE	0	2	1	0	3
POWER STEERING FLUID EXCHANGE	1	6	1	0	8
TRANS - AUTO TRANSMISSION EXCHANGE	4	27	0	0	31
TRANS - MANUAL TRANSMISSION SERVICE	0	0	0	0	0
TRANSFER CASE SERVICE	0	2	0	0	2
Grand Total	20	95	13	8	136

Thru 7.31.2013

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Advisor Name	BLACK	ERIC	WALKER	VAL	Total	<25%
CP RO's Written	198	418	91	20	727	>25%
Maintenance Percentage of CP RO's Written	10%	23%	14%	40%	19%	>15%
BRAKES	BLACK	ERIC	WALKER	VAL	TOTAL	<10%
BRAKES	17	29	12	2	58	>10%
BRAKE PERCENTAGE OF CP RO'S	9%	7%	13%	10%	8%	>5%
TIRES	BLACK	ERIC	WALKER	VAL	TOTAL	<20%
TIRES	9	134	4	0	147	>20%
TIRE PERCENTAGE OF CP RO'S	5%	32%	4%	0%	20%	>15%
BATTERIES	BLACK	ERIC	WALKER	VAL	TOTAL	<10%
BATTERIES	5	17	0	0	22	>10%
BATTERY PERCENTAGE OF CP RO'S	3%	4%	0%	0%	3%	>5%
ALIGNMENT	BLACK	ERIC	WALKER	VAL	TOTAL	<10%
ALIGNMENT	3	16	2	0	21	>10%
ALIGNMENT PERCENTAGE OF CP RO'S	2%	4%	2%	0%	3%	>5%
AIR FILTER	BLACK	ERIC	WALKER	VAL	TOTAL	<10%
Air Filter	10	36	1	0	47	>10%
AF PERCENTAGE OF CP RO'S	5%	9%	1%	0%	6%	>5%
FUEL FILTER	BLACK	ERIC	WALKER	VAL	TOTAL	<10%
Fuel Filter	5	24	9	0	38	>10%
Fuel Filter PERCENTAGE OF CP RO'S	3%	6%	10%	0%	5%	>5%
WIPERS (QTY OF INDIVIDUAL BLADES SOLD)	BLACK	ERIC	WALKER	VAL	TOTAL	<10%
Wipers	12	48	0	0	60	>10%
Wipers PERCENTAGE OF CP RO'S	6%	11%	0%	0%	8%	>5%
MPI	BLACK	ERIC	WALKER	VAL	TOTAL	<90%
MPI	172	305	79	6	562	>90%
MPI PERCENTAGE OF CP RO'S	87%	73%	87%	30%	77%	>70%
BRAKE CONDITION CODES	BLACK	ERIC	WALKER	VAL	TOTAL	<90%
BRAKE CODES	145	255	71	8	479	>90%
BRAKE CODES PERCENTAGE OF CP RO'S	73%	61%	78%	40%	66%	>70%
TIRE CONDITION CODES	BLACK	ERIC	WALKER	VAL	TOTAL	<90%
Tire Codes	172	305	79	6	562	>90%
TIRE CODES PERCENTAGE OF CP RO'S	87%	73%	87%	30%	77%	>70%
BATTERY CONDITION CODES	BLACK	ERIC	WALKER	VAL	TOTAL	<90%
BATTERY CODES	144	252	64	8	468	>90%
BATTERY CODES PERCENTAGE OF CP RO'S	73%	60%	70%	40%	64%	>70%

