



SERVICE DESCRIPTION	10006	9105	9246	9921	Grand Total	
A/C EVAP SERVICE	0	0	0	0	0	
A/C SERVICE	2	2	0	1	5	
BATTERY SERVICE	0	3	0	0	3	
BRAKE SYSTEM FLUID EXCHANGE	4	6	1	2	13	
COOLANT EXCHANGE SERVICE	1	0	0	4	5	
DIFFERENTIAL SERVICE	0	0	1	3	4	thru 5.31.2014
FUEL INDUCTION SERVICE	3	5	1	3	12	
INJECTOR - GAS FUEL INJECTION SERVICE	4	7	0	3	14	
INJECTOR - DIESEL FUEL INJECTION SERVICE	0	1	0	4	5	
POWER STEERING FLUID EXCHANGE	1	0	0	3	4	
TRANS - AUTO TRANSMISSION EXCHANGE	9	23	2	0	34	
TRANS - MANUAL TRANSMISSION SERVICE	0	0	0	0	0	
TRANSFER CASE SERVICE	0	0	0	1	1	
Grand Total	24	47	5	24	100	tracking 100
Advisor Name	BLACK	ERIC	JA	WALKER	Total	<25%
CP RO's Written	175	306	76	124	681	>25%
Maintenance Percentage of CP RO's Written	14%	15%	7%	19%	15%	>15%
BRAKES	BLACK	ERIC	JA	WALKER	TOTAL	<10%
BRAKES	12	29	3	20	64	>10%
BRAKE PERCENTAGE OF CP RO'S	7%	9%	4%	16%	9%	>5%
TIRES	BLACK	ERIC	JA	WALKER	TOTAL	<20%
TIRES	38	176	31	22	267	>20%
TIRE PERCENTAGE OF CP RO'S	22%	58%	41%	18%	39%	>15%
BATTERIES	BLACK	ERIC	JA	WALKER	TOTAL	<10%
BATTERIES	7	7	1	0	15	>10%
BATTERY PERCENTAGE OF CP RO'S	4%	2%	1%	0%	2%	>5%
ALIGNMENT	BLACK	ERIC	JA	WALKER	TOTAL	<10%
ALIGNMENT	2	20	4	4	30	>10%
ALIGNMENT PERCENTAGE OF CP RO'S	1%	7%	5%	3%	4%	>5%
AIR FILTER	BLACK	ERIC	JA	WALKER	TOTAL	<10%
Air Filter	19	44	8	4	75	>10%
AF PERCENTAGE OF CP RO'S	11%	14%	11%	3%	11%	>5%
POLLEN FILTER	BLACK	ERIC	JA	WALKER	TOTAL	<10%
Pollen Air Filter	2	8	0	0	10	>10%
Fuel Filter PERCENTAGE OF CP RO'S	1%	3%	0%	0%	1%	>5%
FUEL FILTER	BLACK	ERIC	JA	WALKER	TOTAL	<10%
Fuel Filter	8	14	1	14	37	>10%
Fuel Filter PERCENTAGE OF CP RO'S	5%	5%	1%	11%	5%	>5%
WIPERS (QTY OF INDIVIDUAL BLADES SOLD)	BLACK	ERIC	JA	WALKER	TOTAL	<10%
Wipers	4	36	4	2	46	>10%
Wipers PERCENTAGE OF CP RO'S	2%	12%	5%	2%	7%	>5%
MPI	BLACK	ERIC	JA	WALKER	TOTAL	<90%
MPI	157	274	56	143	630	>90%
MPI PERCENTAGE OF CP RO'S	90%	90%	74%	115%	93%	>70%
BRAKE CONDITION CODES	BLACK	ERIC	JA	WALKER	TOTAL	<90%
BRAKE CODES	108	195	39	137	479	>90%
BRAKE CODES PERCENTAGE OF CP RO'S	62%	64%	51%	110%	70%	>70%
TIRE CONDITION CODES	BLACK	ERIC	JA	WALKER	TOTAL	<90%
Tire Codes	121	223	46	136	526	>90%
TIRE CODES PERCENTAGE OF CP RO'S	69%	73%	61%	110%	77%	>70%
BATTERY CONDITION CODES	BLACK	ERIC	JA	WALKER	TOTAL	<90%
BATTERY CODES	123	223	46	136	528	>90%
BATTERY CODES PERCENTAGE OF CP RO'S	70%	73%	61%	110%	78%	>70%

