



SERVICE DESCRIPTION	10006	9105	9246	9921	Grand Total
A/C EVAP SERVICE	0	0	0	0	0
A/C SERVICE	0	0	0	0	0
BATTERY SERVICE	3	1	0	0	4
BRAKE SYSTEM FLUID EXCHANGE	5	5	0	3	13
COOLANT EXCHANGE SERVICE	2	1	0	1	4
DIFFERENTIAL SERVICE	1	1	0	0	2
FUEL INDUCTION SERVICE	6	2	0	2	10
INJECTOR - GAS FUEL INJECTION SERVICE	5	9	0	3	17
INJECTOR - DIESEL FUEL INJECTION SERVICE	0	1	0	3	4
POWER STEERING FLUID EXCHANGE	2	1	0	0	3
TRANS - AUTO TRANSMISSION EXCHANGE	9	15	0	0	24
TRANS - MANUAL TRANSMISSION SERVICE	0	0	0	0	0
TRANSFER CASE SERVICE	0	0	0	0	0
Grand Total	33	36	0	12	81

thru 11/30/2013

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Advisor Name	BLACK	ERIC	JODY	WALKER	Total	<25%
CP RO's Written	225	265	63	115	668	>25%
Maintenance Percentage of CP RO's Written	15%	14%	0%	10%	12%	>15%
BRAKES	BLACK	ERIC	VAL	WALKER	TOTAL	<10%
BRAKES	25	30	3	16	74	>10%
BRAKE PERCENTAGE OF CP RO'S	11%	11%	5%	14%	11%	>5%
TIRES	BLACK	ERIC	VAL	WALKER	TOTAL	<20%
TIRES	34	102	0	0	136	>20%
TIRE PERCENTAGE OF CP RO'S	15%	38%	0%	0%	20%	>15%
BATTERIES	BLACK	ERIC	VAL	WALKER	TOTAL	<10%
BATTERIES	9	12	1	2	24	>10%
BATTERY PERCENTAGE OF CP RO'S	4%	5%	2%	2%	4%	>5%
ALIGNMENT	BLACK	ERIC	VAL	WALKER	TOTAL	<10%
ALIGNMENT	10	24	2	0	36	>10%
ALIGNMENT PERCENTAGE OF CP RO'S	4%	9%	3%	0%	5%	>5%
AIR FILTER	BLACK	ERIC	VAL	WALKER	TOTAL	<10%
Air Filter	11	23	0	3	37	>10%
AF PERCENTAGE OF CP RO'S	5%	9%	0%	3%	6%	>5%
FUEL FILTER	BLACK	ERIC	VAL	WALKER	TOTAL	<10%
Fuel Filter	14	12	1	14	41	>10%
Fuel Filter PERCENTAGE OF CP RO'S	6%	5%	2%	12%	6%	>5%
WIPERS (QTY OF INDIVIDUAL BLADES SOLD)	BLACK	ERIC	VAL	WALKER	TOTAL	<10%
Wipers	22	40	2	0	64	>10%
Wipers PERCENTAGE OF CP RO'S	10%	15%	3%	0%	10%	>5%
MPI	BLACK	ERIC	VAL	WALKER	TOTAL	<90%
MPI	225	228	20	100	573	>90%
MPI PERCENTAGE OF CP RO'S	100%	86%	32%	87%	86%	>70%
BRAKE CONDITION CODES	BLACK	ERIC	VAL	WALKER	TOTAL	<90%
BRAKE CODES	153	167	13	81	414	>90%
BRAKE CODES PERCENTAGE OF CP RO'S	68%	63%	21%	70%	62%	>70%
TIRE CONDITION CODES	BLACK	ERIC	VAL	WALKER	TOTAL	<90%
Tire Codes	225	228	20	100	573	>90%
TIRE CODES PERCENTAGE OF CP RO'S	100%	86%	32%	87%	86%	>70%
BATTERY CONDITION CODES	BLACK	ERIC	VAL	WALKER	TOTAL	<90%
BATTERY CODES	142	161	10	79	392	>90%
BATTERY CODES PERCENTAGE OF CP RO'S	63%	61%	16%	69%	59%	>70%

